



eviCore healthcare Web Portal Training Online Orientation Session Invitation

Utilizing the eviCore healthcare web portal is the quickest, most efficient way to initiate authorizations and check the status of an existing case. Our self-service web portal is available 24/7, allowing you the opportunity to initiate new requests and review case information at your convenience.

The web portal is located at www.evicore.com.

While we are one unified company, we do have two distinctive web portals that can be accessed from www.evicore.com. After completing the brief registration, you will automatically have access to the legacy CareCore National and legacy MedSolutions portals. Once you log-in with your username and password, you will have the opportunity to navigate seamlessly between the two legacy portals.

Each webinar training session will review the functionalities of both portals and provide an overview of the registration process.

Registration

All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in Central Standard Time.

Day of the Week	Date	Time
Thursday	07/06/2017	2:00 PM CST
Tuesday	07/11/2017	2:00 PM CST
Thursday	07/13/2017	10:00 AM CST
Tuesday	07/18/2017	10:00 AM CST
Thursday	07/20/2017	2:00 PM CT
Tuesday	07/25/2017	2:00 PM CST
Thursday	07/27/2017	10:00 AM CST
Tuesday	08/01/2017	10:00 AM CST
Thursday	08/03/2017	2:00 PM CT
Tuesday	08/08/2017	2:00 PM CST
Thursday	08/10/2017	10:00 AM CST
Tuesday	08/15/2017	10:00 AM CST
Thursday	08/17/2017	2:00 PM CT
Tuesday	08/22/2017	2:00 PM CST
Thursday	08/24/2017	10:00 AM CST
Tuesday	08/29/2017	10:00 AM CST
Thursday	08/31/2017	2:00 PM CST

How To Register

Please read the following instructions to register for and participate in a session:

1. Please go to <https://evicore.webex.com/>.
2. Click on the "Training Center" tab at the top of the webpage.
3. Click the "Upcoming" Tab. Choose **"eviCore Web Portal Training."**
4. Click "Register" next to the session you wish to attend.



5. Enter the registration information.

After you have registered for the conference, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the conference.

Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in one of the scheduled sessions or have questions about the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800.646.0418 (Option 2). *Please note that sessions are hosted each month, and new training schedules will be published, as available.*