



Air Ambulance Services



Blue Cross and Blue Shield of Montana (BCBSMT) does everything in its power to provide broad access to quality, cost-effective health care. A key element to keeping costs down for our members is the use of in-network air ambulance services, which have all agreed to accept BCBSMT reimbursement as payment in full. BCBSMT has a robust statewide air ambulance network, reducing the chances that our members will be faced with the excessive costs of a balance bill from an out-of-network provider. An out-of-network flight can cost up to six times more than a comparable in-network flight, and the patient could be responsible for the difference. That’s why it makes a huge difference to use a contracted, in-network provider.

To ensure our members receive the full air ambulance benefits of their BCBSMT health care plan, we urge you to transport our members via in-network air ambulance providers whenever possible, to avoid balance billing and potentially save your patients thousands of dollars.

Thank you for all you do to ensure the health and well-being of our members, and we appreciate your efforts to ensure that your patients continue to receive the best care possible without the adverse impacts of out-of-network costs.

Should you have any questions about this communication, please contact us at **1-800-447-7828, Extension 6100** or at HCS-X6100@bcbsmt.com.

BLUE CROSS AND BLUE SHIELD OF MONTANA (BCBSMT) AIR AMBULANCE NETWORK

PROVIDER	PHONE NUMBER	ROTOR	FIXED WING
Benefis Healthcare	Mercy Flight Communication Center 1-800-972-4000	•	•
Billings Clinic Hospital	1-800-325-1774		•
Kalispell Regional Medical Center	1-866-302-9767	•	•
Life Flight Network (New effective 4/1/2017)	1-800-232-0911 or 208-367-3114	•	•
MT Medical Transport	406-457-8205		•
Northeast Stat Air	Dispatch Line: 1-800-992-7828 (Montana toll-free); 406-228-3500 (Out of State)		•
St. Vincent's Healthcare	1-800-JET-HELP (1-800-538-4357)	•	•

Disclaimer: A provider’s network participation status may change. Contact Customer Service using the phone number on the back of the member’s health plan ID card to obtain the most up-to-date network participation information.